Brisbane Airport – Shuttle Pickup Instructions for Qantas Arrivals.

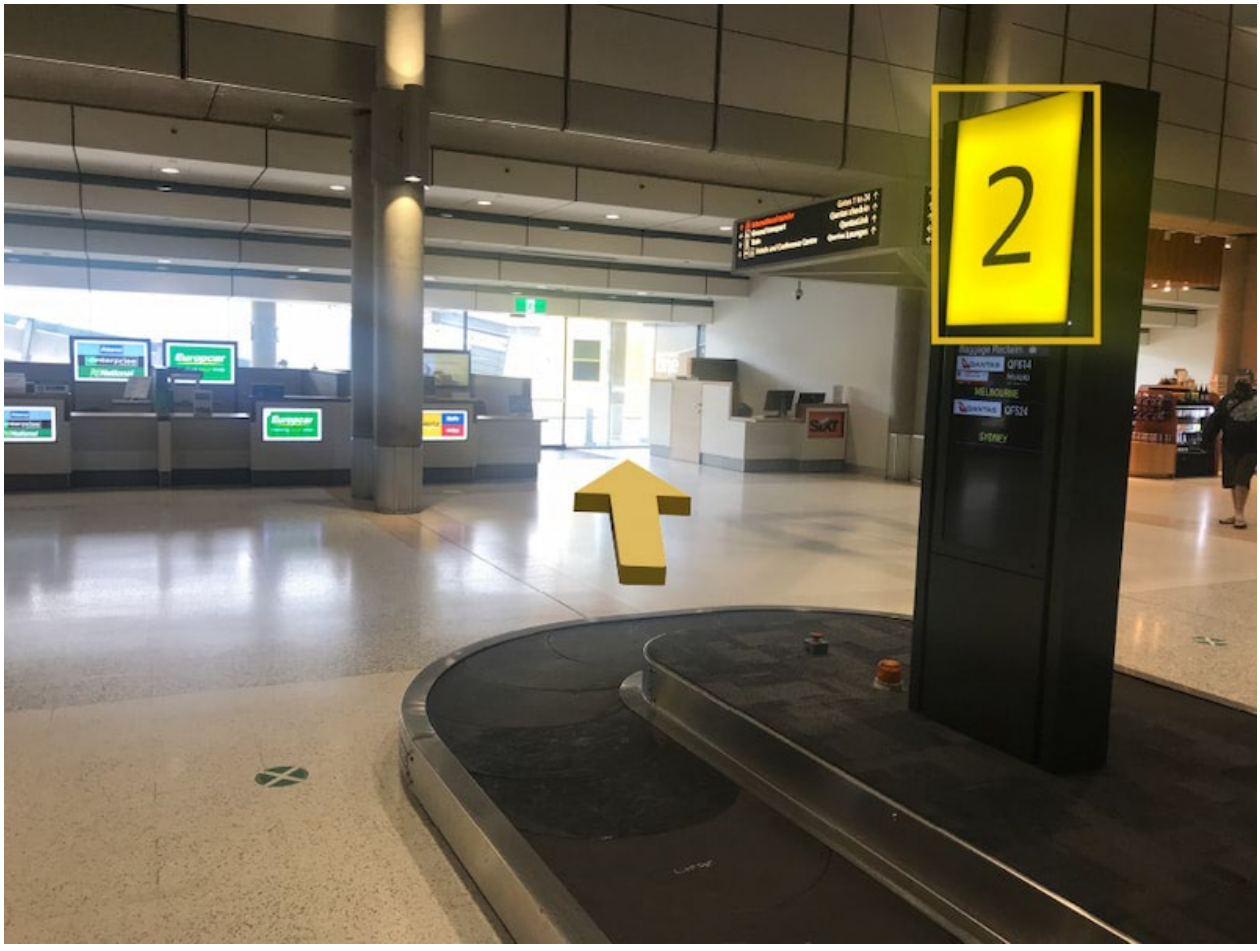
Please follow the Step-by-step instructions to reach our East Coast Car Rentals Brisbane Airport Complementary Shuttle for your Domestic Qantas Arrival Flight.

After you have collected your luggage, please call 1 800 474 258 or (+61) 07 5555 8908 to arrange your Free Shuttle Pickup to our Brisbane Airport Car Hire Branch.

Preparing for your flight? Download a printable PDF version of our Step-By-Step Qantas Arrival Guide to have ready for your arrival.

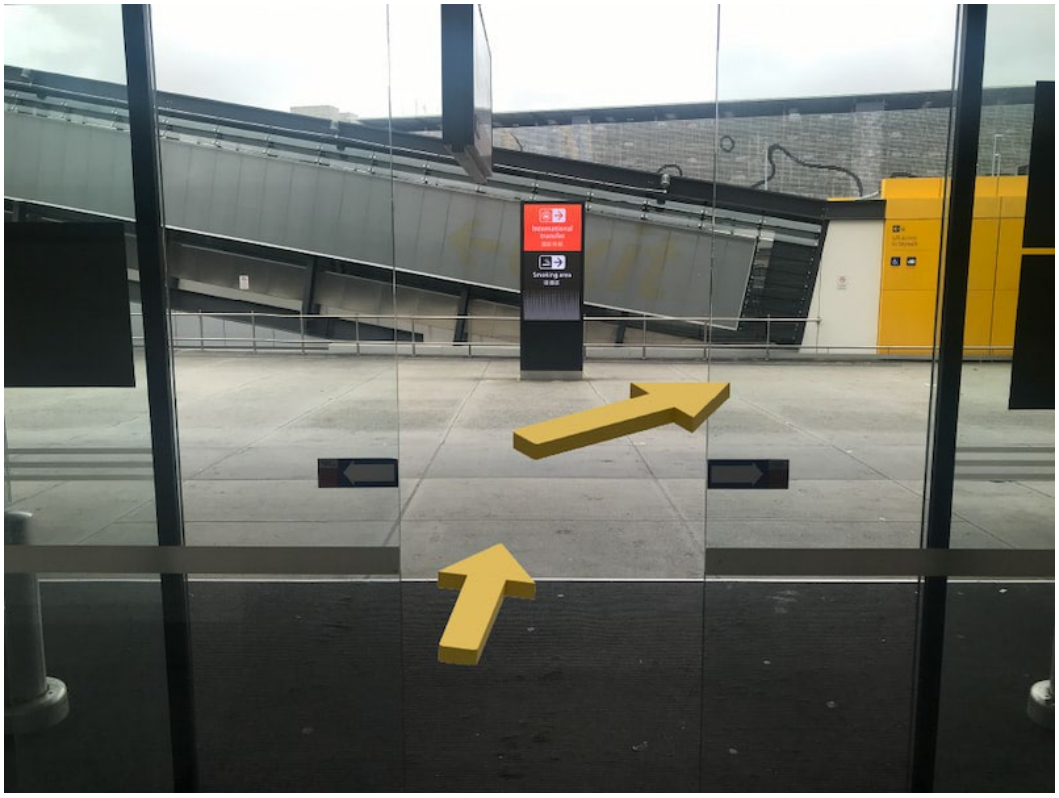
Step 1:

Once you've collected your bags **EXIT** the terminal through the glass doors at **Baggage Carousel #2** making your way to the **Skywalk.**



Step 2:

Exiting the terminal turn **RIGHT** making your way to the **Skywalk.**



Step 3: Continue **STRAIGHT** to access escalator to the **Skywalk**.



Step 4: Turning **LEFT** make your way up the escalator to the **Skywalk.**



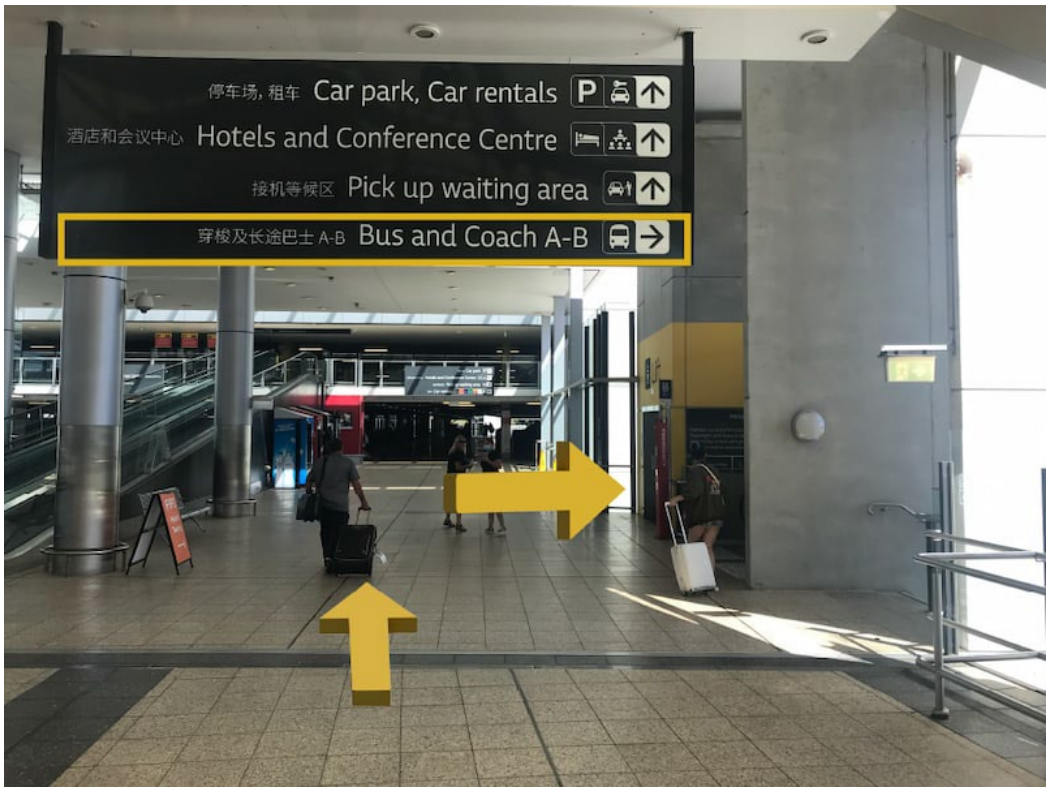
Step 5: At the top of the escalator turn **RIGHT**.



Step 6: As you enter the Skywalk continue **STRAIGHT** following the signs to the **Train, Bus and Coach** area on your right hand side.



Step 7: At this sign turn **RIGHT** to follow the signs to the **Bus and Coach Area.**



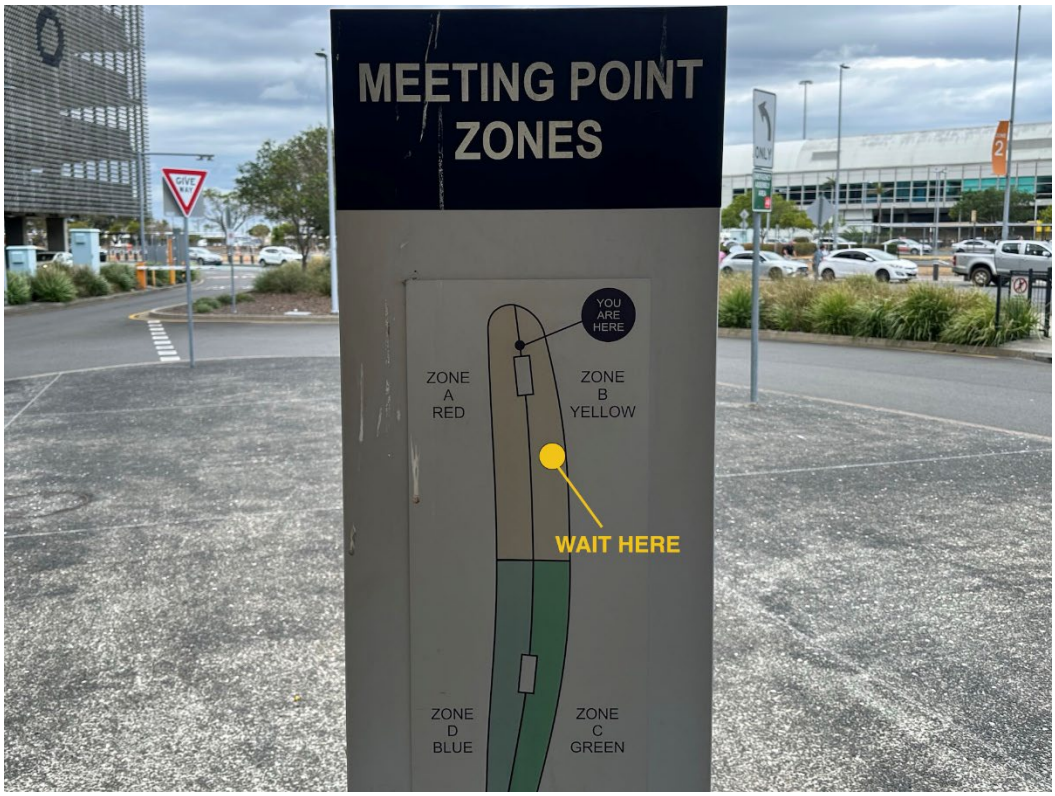
Step 8: Take the escalator back to ground level following signs to the **Bus and Coach A-B** area.



Step 9: Continue **STRAIGHT** towards the information directory.



Step 10: You are now in the Shuttle Bus Pickup Area. Turn 180 degrees to wait for your Shuttle in the **Zone B Yellow.**



Step 11: The bus you are looking for will look similar to this one – please wait here while one of our welcoming drivers arrives.

