

ITEM	CHARGE	DESCRIPTION
ADDITIONAL DRIVER	\$11.00 per driver capped at \$50	Charged per day for each additional driver added to your rental. Total cost capped at \$50.
ISOFIX BABY SEAT	\$11.00 per day capped at \$90	Comfortable and 100% compliant with Australian safety standards. Suitable for newborns through to infants up to 4 years, or weighing up to 18 kilograms. Installed front or rear-facing with customer at time of collection. Total cost capped at \$90 per unit.
ANCHOR BABY SEAT	\$11.00 per day capped at \$90	Suitable for newborns through to infants up to 4 years or weighing up to 18 kilograms. Installed front or rear-facing with the customer at time of collection. Total cost capped at \$90 per unit.
BOOSTER SEAT	\$11.00 per day capped at \$90	Recommended for children from 5 to 9 years, or children too small to be restrained safely by a car seat belt (under 145cm tall). Total cost capped at \$90 per unit.
ROADSIDE ASSISTANCE	\$114 - \$145 call out fee	If the driver is at fault for the problem for which assistance is requested, for example, the vehicle running out of fuel, or the keys being locked in the vehicle, the charge covers the cost of providing breakdown or roadside assistance.
CLAIMS MANAGEMENT FEE	VARIABLE \$55 - \$220	Fixed charge to recover our costs for dealing with damage caused to the vehicle. Price is dependant on if it's a single vehicle accident or if there is third party loss.
CLEANING FEE	VARIABLE depending on extent required	A charge imposed in respect of an excessively dirty vehicle.
CARD PAYMENT SURCHARGE	VARIABLE	A surcharge applies to payments made by credit or debit card.
DAMAGE ASSESSMENT FEE	VARIABLE passed on at cost	External Assessor's fees.

ITEM	CHARGE	DESCRIPTION
PREMIUM LOSS DAMAGE WAIVER	VARIABLE quoted at booking	East Coast's ultimate protection package. Reduces your vehicle damage liability to \$0.00. Includes Windscreen and Tyre Coverage.
STANDARD LOSS DAMAGE WAIVER	VARIABLE quoted at booking	Reduces your vehicle damage liability to \$550.00 - \$1,000.00 depending on category of vehicle selected.
TYRE & WINDSCREEN COVER	\$16.50 per day	Once selected damage to these items will incur a \$0.00 AUD charge. Windscreen damage refers to full replacement or repairs to chips, cracks or stars. Tyre damage refers to punctures, cuts and abrasions due to normal driving conditions (excludes Rims).
DELIVERY & COLLECTION FEES	VARIABLE quoted at booking	If you request that your vehicle is delivered to or collected from a location other than our rental location.
EARLY RETURN FEE	\$50 or ONE DAY RENT whichever is lesser	For non "Pre-Paid" rentals where you return the rental earlier than originally booked. You will only pay for the days used. This charge to compensate us for our inability to rent the vehicle during the remaining time reserved for your use.
EXCESS KILOMETERS	AS NOTED ON RENTAL AGREEMENT	On a rate with limited kilometres, the daily kilometre allowance will be shown on your Rental Agreement. If you exceed this daily allowance, a charge may apply for the additional kilometres driven.
ADDITIONAL 100km PACK	\$16.50	Includes 100km/day. Extra kms on 'mates rates' vehicles charged at \$0.33/km, or pre-purchase 100km bundles at \$0.165/km. Unused pre-paid kms are non-refundable.
ADDITIONAL 500km PACK	\$66.00	Includes 500km/day. Extra kms on 'mates rates' vehicles charged at \$0.33/km, or pre-purchase 500km bundles at \$0.132/km. Unused pre-paid kms are non-refundable.
EXCESS KM's IN A RESTRICTED AREA	\$0.44 per kilometre	You have taken the Vehicle into a Restricted Territory, any area specified in clause 7.10(d), 7.10(j) or any island except for those stated in clause 7.10(e).

ITEM	CHARGE	DESCRIPTION
FINES & INFRINGEMENT ADMIN FEE	\$71.50 per infringement	Payment for processing of traffic & parking fines, speeding and traffic infringements.
FLAT TYRE REPAIR	\$55.00	The amount payable for the repair of a flat tyre.
GOODS & SERVICES TAX	10% where applicable	Commonly referred to as GST.
GPS	\$8.00 per day capped at \$66	GPS (satellite navigation units) with regularly updated maps.
MOBILE PHONE HOLDER	\$5.00 per unit	Don't get caught, a safe and secure mobile phone holder so you can keep your hands off it...
ONE WAY FEE	VARIABLE quoted at booking	For vehicles returning to a location differing from the location you collected the vehicle from, a one way fee may apply.
PRE PAID CANCELLATION	VARIABLE	When cancelling less than 7 days prior to the collection date, the cancellation fee will be equal to the sum of three (3) rental days as per the rental fee of the booking, and, if the notice provided is less than three (3) days, the full rental purchase price will be retained.
PRE PAID EARLY RETURN FEE	VARIABLE	No refund will be provided for 'early returns' or 'unused days' when returning the vehicle earlier than the booked dates and times. Any unused portion of the Optional Extras purchased at the time of collection will be refunded to the Customer.
PRE PAID NO SHOW FEE	VARIABLE	No refund will be provided on any portion of the purchase price if the Customer fails to pick up the vehicle at the day and time of collection.

ITEM	CHARGE	DESCRIPTION
PREMIUM ROADSIDE ASSISTANCE	\$5.50 per day	Premium Roadside Assistance gets you back on the road for all incidents where the renter may be considered "at fault". For example, changing a flat tyre, Lockout service if you are locked out of your car, Fuel delivery - up to 15 litres.
RENTAL RATE	VARIABLE as per rental agreement	The daily or period rental charge as per the Rental Agreement. Extra hours are charged for each partial hour in excess of a full Rental Day until the amount reaches the daily rental charge.
REPLACEMENT GPS	\$475.00	If the GPS unit is lost, damaged or stolen whilst on rent the amount payable to replace.
REPLACEMENT MOBILE PHONE HOLDER	\$30.00	If the Phone Holder is lost, damaged or stolen whilst on rent the amount payable to replace.
REPLACEMENT VEHICLE MONITORING SYSTEM	\$150.00	If the VMS is lost, damaged or stolen whilst on rent the amount payable to replace.
TOLL ADMIN PROCESSING FEE	\$1.10 per toll	The amount payable for administrative functions undertaken relating to the use of toll road such as the application of the charge to the renter and the processing of the toll road.
TOLL FEES	VARIABLE charges passed on at cost	All toll charges are the responsibility of the renter named on the contract, East Coast Car Rentals will charge the nominated card on file the costs of the toll.
TOWING	VARIABLE charges passed on at cost	Fee for recovering vehicle where driver at fault.
YOUNG DRIVER SURCHARGE	\$16.50 per day for each driver under 25	Applies to drivers under 25 years of age.

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