

FEES AND CHARGES GUIDE

ITEM	DESCRIPTION	CHARGE
Additional Driver	A fee for each additional driver added to your rental.	\$12.00 per additional driver
Baby Seat - (ISOFIX)	Comfortable and 100% compliant with Australian safety standards. Suitable for newborns through to infants up to 4 years, or weighing up to 18 kilograms. Installed front or rear-facing with customer at time of collection. Total cost capped at \$99 per unit.	\$10.00 per day capped at 10 days
Baby Seats - (Anchor)	Suitable for newborns through to infants up to 4 years or weighing up to 18 kilograms. Installed front or rear-facing with the customer at time of collection. Total cost capped at \$66 per unit	\$6.00 per day capped at 11 days
Booster Seats	Recommended for children from 5 to 9 years, or children too small to be restrained safely by a car seat belt (under 145cm tall). Total cost capped at \$66 per unit.	\$6.00 per day capped at 11 days
Breakdown or Roadside Assist Call Out Fee	If the driver is at fault for the problem for which assistance is requested, for example, the vehicle running out of fuel, or the keys being locked in the vehicle, the charge covers the cost of providing breakdown or roadside assistance.	\$110.00 Call Out Fee
Claims Management Fee	Fixed charge to recover our costs for dealing with damage caused to the vehicle.	Variable - \$55 for a single vehicle accident to \$220 where there is also Third Party Loss.
Cleaning Fee	A charge imposed in respect of an excessively dirty vehicle.	Variable depending on the extent of cleaning required.
Credit Card surcharge	A surcharge as noted on the rental agreement applied for use of credit cards	Amex 2.00% Visa/Master Card 0.50%
Damage Assessment Fee	External Assessor's fees	Variable - passed on at cost

Damage Cover - Premium Loss Damage Waiver	East Coast's ultimate protection package. Reduces your vehicle damage liability to \$0.00. Includes Windscreen and Tyre Coverage.	Rates vary. Fee quoted at the time of booking.
Damage Cover - Standard Loss Damage Waiver	Reduces your vehicle damage liability to \$385.00 - \$500.00 depending on category of vehicle selected.	Rates vary. Fee quoted at the time of booking.
Damage Cover - Windscreen & Tyre	Once selected damage to these items will incur a \$0.00 AUD charge. Windscreen damage refers to full replacement or repairs to chips, cracks or stars. Tyre damage refers to punctures, cuts and abrasions due to normal driving conditions (excludes Rims)	\$9.00 per day
Delivery & Collection Fees	If you request that your vehicle is delivered to or collected from a location other than our rental location.	Rates vary. Fee quoted at the time of booking.
Early Return Fee	For non "Pre-Paid" rentals where you return the rental earlier than originally booked. You will only pay for the days used. This charge to compensate us for our inability to rent the vehicle during the remaining time reserved for your use.	\$50.00 or 1 days rental rate, whichever the lesser
Excess Kilometres	On a rate with limited kilometres, the daily kilometre allowance will be shown on your Rental Agreement. If you exceed this daily allowance, a charge may apply for the additional kilometres driven.	As noted on Rental Agreement
Excess Kilometres in a Restricted Area	You have taken the Vehicle into a Restricted Territory, any area specified in clause 7.10(d), 7.10(j) or any island except for those stated in clause 7.10(e)	\$0.44 cents per kilometre
Fines & Infringement Administration Fee	Payment for processing of traffic & parking fines, speeding and traffic infringements.	\$71.50
Flat Tyre Repair	The amount payable for the repair of a flat tyre	\$30.70

Goods and Services Tax	Commonly referred to as GST	10% where applicable
GPS	GPS (satellite navigation units) with regularly updated maps.	\$8.00 per day capped at 10 days
Mobile Phone Holder	Don't get caught, a safe and secure mobile phone holder so you can keep your hands off it...	\$2.00 per day capped at 10 days
One Way Fee	For vehicles returning to a location differing from the location you collected the vehicle from, a one way fee may apply.	Rates vary. Fee quoted at the time of booking.
Pre Paid - Cancellation	When cancelling less than 7 days prior to the collection date, the cancellation fee will be equal to the sum of three (3) rental days as per the rental fee of the booking, and, if the notice provided is less than three (3) days, the full rental purchase price will be retained	Variable
Pre Paid - Early Return fee	No refund will be provided for 'early returns' or 'unused days' when returning the vehicle earlier than the booked dates and times. Any unused portion of the Optional Extras purchased at the time of collection will be refunded to the Customer	Variable
Pre Paid - No Show Fee	No refund will be provided on any portion of the purchase price if the Customer fails to pick up the vehicle at the day and time of collection	Variable
Premium Roadside Assistance	Premium Roadside Assistance gets you back on the road for all incidents where the renter may be considered "at fault". For example, changing a flat tyre, Lockout service if you are locked out of your car, Fuel delivery - up to 15 litres	\$5.50 per day
Refuelling Fee	The Vehicle is supplied with a full tank of fuel where possible. If you return the Vehicle without a full tank of fuel or less fuel than when it was rented	\$3.30 per litre

Rental Rate	The daily or period rental charge as per the Rental Agreement. Extra hours are charged for each partial hour in excess of a full Rental Day until the amount reaches the daily rental charge.	Variable - As per the Rental Agreement
Replacement - GPS	If the GPS unit is lost, damaged or stolen whilst on rent the amount payable to replace	\$220.00
Replacement - Phone Holder	If the Phone Holder is lost, damaged or stolen whilst on rent the amount payable to replace	\$30.00
Replacement - Vehicle Monitoring System	If the VMS is lost, damaged or stolen whilst on rent the amount payable to replace	\$150.00
Toll Administration Processing Fee	The amount payable for administrative functions undertaken relating to the use of toll road such as the application of the charge to the renter and the processing of the toll road	\$1.10 per toll
Toll Fees	All toll charges are the responsibility of the renter named on the contract, East Coast Car Rentals will charge the nominated card on file the costs of the toll.	Variable - charges passed on at cost
Towing	Fee for recovering vehicle where driver at fault, included in Premium Cover	Variable - charges passed on at cost
Young Driver Surcharge	Applies to drivers under 25 years of age	\$9.90 per day (for each nominated driver under 25)